

**FLY KC
REWARDS**



Frequent Parker Program

Coming Soon: An **IMPROVED KCI Rewards** **Frequent Parker Program**

We are excited to announce that we are upgrading our entry and exit equipment and your **KCI Rewards Frequent Parker Program** to match the amenities and convenience offered by our **New Terminal and Parking Garage**. As a loyal frequent parker, you will enjoy an enhanced **KC Rewards** website and expanded parking options.

As we upgrade to this **NEW Frequent Parker Program** system, **PLEASE NOTE:**

- **Effective March 1, 2023**, your **KCI Rewards Automated Pass** will be temporarily disabled, and you will be required to pull a ticket and pay through a cashier or credit card lane to exit.
- We will notify you with a separate email when the system is back online.
- **You can still receive points** by sending a copy of your receipt to fppinfo@kcirewards.com or by fax to **440-542-1810**. Please include your name and **KCI Rewards Automated Pass** number with the receipt.
- If you have scheduled a **parking redemption**, it has been canceled and your points have been redeposited into your account.

Thank you for your patience and support as we strive to make your parking experience faster and easier!

**Stay tuned for additional details on the release of the new Frequent Parker Program website and user experience.....
COMING SOON!**

fppinfo@kcirewards.com

877-735-9280

Monday – Friday, 8am – 5pm EST.

[kcirewards.com](https://www.kcirewards.com)